

## Appendix 2 - AGREED Scrutiny Work Programme 2023/24

<b>Inquiry Panel</b> (time-limited in-depth scrutiny – six months)	<b>Working Groups</b> (light-touch scrutiny / one-off meetings)	<b>Performance Panels</b> (ongoing in-depth performance / financial monitoring & challenge)	<b>Issues for Scrutiny Programme Committee</b> (overall work programme management; discussion of broad range of policy and service issues)
<p>1. <b>Anti-Social Behaviour</b> (to complete from 2022/23)</p> <p>2. <b>Community Assets</b>                      (Terms of Reference / Key Question to be agreed by Panel, but could focus on how effective the process of Community Asset Transfer has been and benefits, looking at relevant examples such as Parks &amp; Community Centres, and lessons)</p> <p>Follow Up of Previous Inquiries:</p> <p>1. <b>Procurement</b></p>	<p>1. <b>Customer Contact</b>                      (carry over from 2022/23 - enabling focussed discussion &amp; questioning on user experience when contacting the Council / accessing services whether by telephone or on-line / though digital means; response rates; provision for offline and on-line contact; effectiveness of Council Contact Centre; on-going actions to improve digital inclusion / access; quality of website, etc.)</p> <p>2. <b>Public Rights of Way</b>                      (enabling focussed questioning &amp; discussion on overview of Public Rights of Way across Swansea (mapping / numbers) and issues; impact on PRoW from developments; effect on communities, etc.)</p> <p>3. <b>Community Growing</b>                      (enabling focussed questioning &amp; discussion around Council activity / support to Community Growing, with examples (e.g., allotments) and experience; benefits / success; including focus on schools / children &amp; young people; and its contribution to health &amp; well-being, etc.)</p>	<p>1. <b>Service Improvement, Regeneration &amp; Finance</b> (monthly)</p> <p>2. <b>Education</b> (monthly)</p> <p>3. <b>Adult Services</b> (every six weeks)</p> <p>4. <b>Child &amp; Family Services</b> (every six weeks)</p> <p>5. <b>Climate Change &amp; Nature</b> (every two months)</p> <p>Specific issues to incorporate within wider Panel work plans:</p> <ul style="list-style-type: none"> <li>• <b>Service Improvement, Regeneration &amp; Finance:</b> <ul style="list-style-type: none"> <li>- New Panel to refocus work plan, taking into account previous work – to create capacity some items to be picked up by Scrutiny Programme Committee</li> <li>- Delivery against Corporate Plan / Transformation Plan</li> <li>- Performance Management</li> <li>- Pre-decision Scrutiny of Budget Proposals</li> <li>- Economic Regeneration Actions / Delivery</li> <li>- City Deal 'Swansea Specific' Projects</li> <li>- Planning Policy &amp; Service (incl. Call-in Process &amp; dealing with 5G Masts)</li> <li>- Recycling, particularly Commercial Waste</li> <li>- Highways / Infrastructure Maintenance</li> <li>- Listed Buildings</li> </ul> </li> <li>• <b>Education:</b> <ul style="list-style-type: none"> <li>- Delivery against Corporate Plan / Transformation Plan (as relevant to Education)</li> <li>- Delivery against Education Estyn Inspection actions</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Specific annual reports:                         <ul style="list-style-type: none"> <li>- <b>Children &amp; Young People's Rights Scheme</b></li> <li>- <b>Corporate Safeguarding</b></li> <li>- <b>Delivery of Corporate Priority – Tackling Poverty</b></li> <li>- <b>Complaints</b></li> <li>- <b>Welsh Language Standards</b></li> <li>- <b>Welsh Housing Quality Standard</b></li> </ul> </li> <li>• Leader Q &amp; A Session(s): incl.                         <ul style="list-style-type: none"> <li>- <b>Corporate Transformation / Recovery Plan</b></li> <li>- <b>Councillor / Officer Relations</b> (communications)</li> </ul> </li> <li>• Other Cabinet Member Q &amp; As (issues to pick up):                         <ul style="list-style-type: none"> <li>- <b>Active Travel</b></li> <li>- <b>Oracle Fusion Project Implementation</b></li> <li>- <b>Delivery against Workforce Development Strategy</b> (incl. use of agency staff / Council structures)</li> <li>- <b>Support for Businesses</b></li> <li>- <b>Homelessness</b></li> </ul> </li> <li>• <b>Public Services Board</b></li> <li>• <b>Crime &amp; Disorder (Community Safety):</b> incl. Domestic Abuse; Community Cohesion; Tackling Extremism; Substance Misuse; Electric Scooters</li> </ul>

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	<p>Reserve List:</p> <ul style="list-style-type: none"> <li>• <b>Public Consultation</b> (enabling focussed questioning and discussion on the Council's approaches to public consultation and effectiveness; relevant learning and development, etc.)</li> <li>• <b>Healthy City</b> (carry over from 2022/23 - enabling focussed questioning &amp; discussion of the Healthy City Partnership, key activities and achievements, work in relation to health promotion, particularly physical activities, including provision of outdoor sport and activities and opportunities for young people, etc.)</li> </ul>	<ul style="list-style-type: none"> <li>- Sustainable Communities for Learning Programme</li> <li>- Additional Learning Needs (ALN)</li> <li>- Post-covid Cost implications for Schools</li> <li>- Reading / Literacy</li> <li>- School Attendance</li> <li>- School Meals service: impact of changes</li> <li>• <b>Adult Services:</b> <ul style="list-style-type: none"> <li>- Delivery against Corporate Plan / Transformation Plan (as relevant to Adult Services)</li> <li>- Safeguarding</li> <li>- Local Area Coordination</li> <li>- Partnership between Health and Social Care Services</li> </ul> </li> <li>• <b>Child &amp; Family Services:</b> <ul style="list-style-type: none"> <li>- Delivery against Corporate Plan / Transformation Plan (as relevant to Child &amp; Family Services)</li> <li>- Safeguarding</li> </ul> </li> <li>• <b>Climate Change &amp; Nature:</b> <ul style="list-style-type: none"> <li>- Delivery against Corporate Plan / Transformation Plan (as relevant to Climate Change &amp; Nature) – e.g., Progress against Net Zero 2030 Action Plan</li> <li>- Flood Prevention / Drainage Services</li> <li>- Natural Environment / Biodiversity</li> <li>- Impact of Housing Developments on Environment</li> <li>- Public Electric Vehicle Charging Provision</li> <li>- Grounds Maintenance</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Follow Up on Previous Working Groups: <ul style="list-style-type: none"> <li>- <b>Bus Services</b></li> <li>- <b>Road Safety</b></li> <li>- <b>Co-production</b></li> </ul> </li> </ul>
<p><b>Joint / Regional Scrutiny</b></p> <ul style="list-style-type: none"> <li>• <b>Partneriaeth</b> (Education / School Improvement – Joint Scrutiny Councillor Group)</li> <li>• <b>City Deal</b> (Development / Regeneration - Swansea Bay City Region Joint Scrutiny Committee)</li> <li>• <b>South West Wales Corporate Joint Committee</b> (Land Use Planning; Regional Transport; Economic Well-being – Joint Overview &amp; Scrutiny Sub-Committee)</li> </ul>			